



124 S. Lakeshore Road Payson, AZ 85541 August 31, 2011

Phoenix, Arizona

Arizona Corporation Commission Docket Control Center 1200 W. Washington

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2011 SEP -8 P 3: 20

AZ CORP COMMISSION DOCKET CONTROL

RE: Docket No. G-20471A-11-0150

To Whom It May Concern:

We are customers of SemStream Arizona Propane, LLC, and are very much opposed to the company's proposed permanent increase in rates for service provided in Payson Division, in Arizona.

In the last year our household's monthly even-pay-plan has gone from \$51.00 to \$90.00 per month. We are retired, and on a fixed income. We are not able to pay another 26.82%, as proposed by SemStream.

We ask that you take into consideration the hardship that such a rate increase would pose for many Payson residents, and that you deny the application of SemStream Arizona Propane as referred to above.

M. Joyce Ruetz

Thank you for your consideration,

Mrs. M. Joyce Ruetz

Arizona Corporation Commission

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